HomeAgain
2017 - 2018
Impact Report
HomeAgain’s mission is to help families and individuals experiencing homelessness secure and maintain a Home, Again.
HomeAgain at a Glance

Our 3 emergency shelters serve the following populations:

Espigh Family Shelter
All families & single women

Men’s Shelter
Single Men

Veterans’ Bridge Housing
Veterans

Our 2 community housing programs include:

Rapid Rehousing
Short-term rental assistance & supportive services

Permanent Supportive Housing
Supportive services & long-term rental assistance for families that have a parent with a disability

770
Men, Women, Veterans and Children Served

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91
Cents of Each Dollar Donated Directly Impacted HomeAgain Services

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2017-2018

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Thanks to our Board of Directors for their continued dedication to the mission of HomeAgain.
“I wasn’t going to give up. I’ve got to keep fighting for my kids. I continued to push forward.”

Over the past year Rachelle has experienced life altering events including the loss of her mother, which resulted in receiving full custody of her oldest son. He had been raised by her mother for over a decade, and navigating this new relationship was challenging. Rent increased around the same time Rachelle’s job cut back her hours. She was struggling to make ends meet, and knew it was time to make a change for her family.

When Rachelle and her two sons came to HomeAgain’s Espigh Family Shelter, her oldest son worried what his friends would think about him living there. “I didn’t know how people would see me as I was living in a shelter. My mom and I were talking one night and I realized if people were my real friends they wouldn’t care where I lived.” While staying at HomeAgain, Rachelle and her son had many meaningful discussions like this - leading to a steadfast bond.

HomeAgain’s services provided Rachelle the support she needed to gain two jobs in the hospitality industry. With a steady income, her family was able to start over in an apartment of their own. Rachelle fought for her kids, and they trusted that she would find a home for them again. Her youngest son stated that his mom, “was working her best to get us our apartment and to get what we needed. Even though we were in here – that didn’t slow her down.”
2018 Community Leadership Awards Dinner

Honoring Community Leader, Reverend Dr. Benjamin P. Campbell and
Community Partner, Association of General Contractors of Virginia

Thanks to our sponsors and supporters for making this year’s event possible!
All funds raised directly impacted our shelters, programs and services.
When his wife was diagnosed with stage 4 lung cancer, Mr. Moss spent every moment by her side. Less than a year later he lost his wife, and was also laid off from his job. For the first time in his life, Mr. Moss couldn’t afford his apartment and had no place to call home.

In just a few months at HomeAgain, Mr. Moss gained full-time employment and received his first promotion within weeks of starting his job. A strong believer in working hard for what you want, Mr. Moss recently moved into his own apartment downtown. Although he faced a setback, he has been able to successfully gain both employment and a home again.

The support he received from HomeAgain made it possible for him to obtain a job, save money, and develop a budget. When asked what HomeAgain services meant to him, Mr. Moss said, “They give you the chance, that opportunity to make that move. But you have to want it, you have to go out and get it, because nothing’s coming to you.”
This year, over **600** volunteers generously dedicated over **1,000** hours of service to HomeAgain! Thank you to all of the organizations and individuals who have given their time, talent, goods and heart to HomeAgain.
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HomeAgain’s Rapid Rehousing (RRH) program provides individuals and families with short-term financial assistance and housing counseling to help them quickly regain stable housing.

Our RRH program and services made it possible for Ms. Hill and her son to move into an apartment this past spring. Ms. Hill suffers from a kidney condition requiring in-home dialysis treatment. Before coming to HomeAgain and without a stable place to live, she struggled to meet her health needs.

Being in stable housing has drastically affected Ms. Hill’s health, as well as her eleven year old son’s performance in school. Ms. Hill stated, “My health got better. He wasn’t going to graduate 6th grade, but then he got high scores on his SOLs. At his graduation ceremony, he was awarded Most Improved. He’s always been an A & B student, but when we became homeless his grades went down. When we got our home again, his grades went up.”

Stable housing results in improved quality of life overall, including the quality of a family’s health, social and academic well-being.
Upon graduating college, Jack wanted to give back to an organization that affects change in his hometown of Richmond. Around this time a family friend introduced him to HomeAgain. Initially drawn to the agency’s mission, Jack discovered that HomeAgain makes a very real impact in the lives of families and individuals every day. Without having to worry about finding a place to sleep at night, HomeAgain clients are able to accomplish so much more - like regaining employment or getting good grades in school.

Jack began donating to HomeAgain in April 2017 and has donated every month since. When asked why he chooses to donate on a recurring basis instead of a one-time gift Jack said, "It’s easy to make a donation one time and walk away from it, but this is a constant stream of income that can help the organization plan. It also reminds me every month on my financial statement to count my blessings and fortune."

Thanks, Jack for supporting HomeAgain’s fight to end homelessness!
After serving two tours in Iraq with the Army, Tony returned home; however, as a result of his tours, he was struggling with PTSD. Tony’s PTSD symptoms began affecting his living situation with his family. He was eventually kicked out of his family’s house, and for the first time in his life had nowhere to call home.

Tony began to receive treatment for PTSD at the Hunter Holmes McGuire VA Medical Center, where he was quickly connected with HomeAgain’s Veterans’ Bridge Housing program. HomeAgain staff worked diligently to accommodate his PTSD symptoms. Tony stated, “Moving to a new area, not knowing anyone is very hard on my PTSD. I have that constant thought that something could happen. But they let me have time if I needed it.”

Tony’s Case Manager at HomeAgain guided him through the process of applying for available benefits, and it wasn’t long before he was able to move into a place of his own. Now Tony works part-time at Tech For Troops, a local nonprofit that disassembles and restores technology equipment, which is then distributed to Veterans. He is also in the process of earning Information Technology certifications, and pursuing a full-time career in the IT industry.
After losing her father and the family home in 2010, Ms. Ballard and her children began to experience chronic homelessness. For years, the family moved from place to place, but hadn’t succeeded in finding a place to call home.

Having struggled with multiple mental illnesses her entire life, Ms. Ballard found the services that best met her family’s unique needs through HomeAgain’s Permanent Supportive Housing (PSH) Program. PSH provides long-term rental assistance to families with a parent who has a disability. Through the support of HomeAgain, Ms. Ballard and her family were able to end their years of homelessness and move into a home.

Without the stress of finding housing, Ms. Ballard was able to gain full-time employment as a Certified Nursing Assistant and her mental health has drastically improved. For the first time in their lives, Ms. Ballard’s children have a yard to play in and their own bedrooms. She credits stable housing and the unwavering support of HomeAgain staff for the structure to their family’s lives. As a result, she has seen a positive change in her kids’ behavior, saying “they feel better than they ever have before.”

Ms. Ballard plans to be a homeowner one day, and advance in her career. Looking around their home, she said “[I’m] in the better days of my life.”
FY 17 - 18 Giving Honor Roll
Sincere thanks to our donors for their financial contributions received between July 1, 2017 and June 30, 2018.

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